

TELEVISITHOW-TO GUIDE



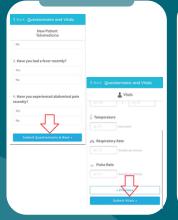
- You will receive a text before your appointment.
- Click the link provided; you will not be required to login.
- Complete questionnaires and vital signs.
- Click "Start TeleVisit" to enter the virtual waiting room.
- Your physician will begin the face-to-face TeleVisit and disconnect when the visit ends.



Text Msg











Login

- Login to your Healow App on your smart phone.
- Click on Appointments.

Find Appointment

 Select your appointment date and time and click on "Start TeleVisit."

Questionnaires/ Vitals

- Complete Questionnaires.
- Once done, click on "Submit Questionnaire & Next."
- Complete Vitals
- Once done, click on "Submit Questionnaire & Next."

Start TeleVisit

 Wait for the provider to join the TeleVisit.

TeleVisit

 Once they connect, their face will show up on the screen and yours will show up in the lower right corner.







Healow App

Please visit www.familyhealthservices.org for additional information.